

Financial Assistance Services at The James

At the James Cancer Hospital a Financial Counselor is available to help you:

- Understand your insurance benefits, including co-pays, deductible, out of pocket and covered services
- Learn about assistance programs for the uninsured or under insured
- Connect with the Medical Center and OSUP billing departments
- Learn about Medicaid eligibility
- Connect with the Social Worker and Medication Assistance representative if you need help with the costs of your care

If you are concerned about paying for your care, we encourage you to talk to our Financial Counselors about payment options, assistance programs and other resources that might be available to you.

Important Phone Numbers:

- James Precertification Department (Outpatient) (614) 685-8998
- James Precertification Department (Inpatient) (614) 685-3371
- James & Medical Center Billing Department (614) 293-2100
- James Financial Counseling (614) 685-5509
- OSU Precertification Department (614) 685-5958
- OSU Internal Medicine LLC Billing (614) 293-2100
- OSU Radiation Oncology LCC Billing (614) 293-2100
- OSU Physicians Billing (614) 293-2100
- OSU Reference Lab (614) 293-6798

This handout is for informational purposes only. Talk with your doctor or health care team if you have any questions about your care.