

Welcome to The James Infusion Clinic

Martha Morehouse Plaza
2050 Kenny Road, 11th Floor Tower
Columbus, Ohio 43221
Phone: (614) 293-5131

Here is important information about your care and how to contact the health care team at our clinic.

Appointments

Your appointments will be made before you leave each infusion visit. If you do not need to see your doctor or nurse practitioner before your infusion visit, your appointment will be scheduled at one of the following times: 7:30 am, 8:00 am, 8:30 am or after 1:00 pm.

If you need to cancel your appointment, call (614) 293-5131 at least 24 hours before your appointment time and we will reschedule it for another day.

It is important to tell a member of your health care team if you have any concerns during your infusion visit, so we can help meet your needs.

Office Hours and Emergency Calls

If you have any questions or concerns about your treatment, you should call your doctor's office. If you call after regular office hours, an answering service will take a detailed message and contact the doctor on call, who will then call you back.

If you have an emergency, go to the nearest emergency room or call 911.

This handout is for informational purposes only. Talk with your doctor or health care team if you have any questions about your care.

After Your Visit

Your feedback about the care we provided during your infusion visit at The James is very important to us. If you receive a survey in the mail or in an email after your visit, we hope you will take a moment to tell us about your experience, and if there is anything we can do to improve our patient care.