

Welcome to The James Sarcoma Medical Oncology Clinic

The James Sarcoma Medical Oncology Clinic

460 West 10th Avenue, 5th Floor

Columbus, Ohio 43210

(614) 293-0463

Fax (614) 293-1704

Clinic hours: 8:00 am to 5:00 pm, Monday - Friday

Appointment Information

It is important to keep your scheduled appointments. The clinic is unable to see walk-in patients. **If you need to cancel your appointment, please call the clinic, (614) 293-0463, at least 24 hours ahead of time.**

Telephone Calls

Clinic phone calls are answered Monday – Friday, 8:00 am to 4:30 pm.

If you call during these hours, our office staff will direct your questions or concerns to the right person. You may be asked to leave a message and a nurse will return your call by the end of the day.

After Clinic Hours and Emergency Calls

After 4:30 pm, and on weekends and holidays, call the clinic at (614) 293-0463. Your call will be answered by the James After Hours Nurse Triage Line.

If you have an emergency, go to the nearest emergency room or call 911.

This handout is for informational purposes only. Talk with your doctor or health care team if you have any questions about your care.

My Chart

A My Chart account lets you schedule and track your appointments, view test results and send messages to your health care team.

You should only use My Chart for non-urgent messages or concerns that do not need attention right away. My Chart messages are not read or answered after clinic hours or on weekends and holidays. **If you have an urgent need, you should call the clinic at (614) 293-0463.**

Clinic Visits

During your clinic visit, your doctor will do a physical exam, review your test results and you will receive your treatment. Before you see your doctor, a member of your health care team will check your vital signs (blood pressure, pulse, temperature and breathing rate), review your medical history including your current medicines, and complete a health assessment. You may also have blood work ordered. It can take up to 1 hour before your labs results are ready for your medical team to review. You will be given directions if you need to fast before having your blood work done.

At times, you may have a longer wait time for your appointment. We will do our best to limit your wait time and make sure that you have enough time with your doctor.

Currently, visitors are not allowed in the medical center due to COVID-19. There are special situations when visitors can be with a patient. Talk with your clinic nurse if you feel a visitor is needed during your appointment. You may use your cell phone to have others listen while you are speaking with your health care team during your clinic visit

Medicine Information

It is important to keep track of all medicines you take. Bring your medicine list or medicine bottles with you to each appointment. If you need refills on any of your medicines, tell your nurse or doctor during your appointment.

If you do not have an upcoming appointment, you should call the clinic during office hours 1 week before your medicine refill is needed. We can only refill the medicines that we have ordered for you.

Lab and Test Results

Results of any scans you may have will **only** be reviewed with you during your appointment. This would include CT, MRI and PET scans.

Your health care team can review your lab results with you over the phone if they become available before your next appointment.

Family Leave or Disability Paperwork

Family Medical Leave Act (FMLA) or disability paperwork requests can be sent to our office by fax, mail, or you can bring the paperwork to our office. The paperwork will be completed within 2 weeks. The completed paperwork will be faxed or mailed to the address provided on the paperwork.

When to Call the Doctor

Call the clinic if you are sick or have any of the following:

- Fever of 100.4 degrees Fahrenheit (38 degrees Celsius) or higher
- Chills
- Nausea or vomiting
- Diarrhea
- New or worsening rash
- Lightheaded or dizziness
- Uncontrolled or new pain
- Fall